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Target Market Determination:

Express Saver

Effective Date: 31 August 2023



The purpose of this Target Market Determination (TMD) is to describe:



- the type of customer the Express Saver is designed for
- how it is distributed
- when this document will be reviewed; and
- what information is required to be provided to help maintain the accuracy of this document.



This document is not a Product Disclosure Statement (PDS) and is not a description of full product terms and features. Products issued by Railways Credit Union trading as MOVE Bank. ABN 91 087 651 090 | AFSL/Australian credit licence 234536.

Who is this product designed for?

This product has been designed to suit the needs and objectives of retail clients who have available funds above their day-to-day spending needs, from which they want to earn interest while keeping the funds at call with the ability to utilise staff assistance for transactions when required. Key attributes of the Target Market are clients who:

- want to earn a high rate of interest on their savings
- want a savings account that is not required to be operated online
- want to be able to access their funds at any time without restriction or penalty
- would like a variable interest rate that moves with market conditions

Who is this product not designed for?

This product has not been designed for clients who:

- are looking to deposit funds in the name of a business
- want the certainty of a fixed rate

Express Saver - Key Attributes

Key attributes of the Express Saver include:

- Variable interest rate, calculated daily and paid monthly
- Funds are at call
- No minimum deposit or balance
- Maximum balance of \$5 million (across all accounts)
- Accounts can be held jointly

Express Saver Access Facilities include:

- Access 24/7 – Internet Banking MOVE Bank app and Phone Banking
- BPAY
- Transfer funds instantly using OSKO
- Account can be linked to a PayID



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Product Fees include:



- No transaction or monthly fees
- Special service fees and charges may apply
- For more information about our fees, please see the [Fees & Charges](#) page on our website.
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Distribution Conditions

This product is distributed through the following channels:



- MOVE Bank website by visiting movebank.com.au
- MOVE Bank branch, located in Brisbane CBD
- MOVE Bank contact centre by calling 1300 362 216

Distribution conditions for this product include:

- Clear terms and conditions on the website for the product to ensure consumers understand the features
- Ensuring that distribution through our branch and call centre is conducted by appropriately trained staff
- Systems and processes in place to ensure consumers meet product eligibility requirements
- Controls on marketing, promotion, and sales that ensure that these activities are not directed at consumers outside the target market for the product

Reviewing this document

Initial review date: 31 October 2023

Periodic reviews: Every 2 years after the initial and each subsequent review

We will also review this TMD if circumstances (called “review triggers”) occur that would reasonably suggest that the TMD is no longer appropriate, such as:

- a significant dealing of the product to retail clients outside the target market occurs
- a significant number of complaints are received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate
- a material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate
- a material and relevant reduction in key product suitability metrics including:
 - member satisfaction
 - product acceptance
 - financial performance
 - benefits to members
 - product value and affordability

MOVE Bank will review this TMD within 10 business days in the event of a review trigger occurring.

The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.



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Reporting

MOVE Bank will record all feedback and/or complaints about this product as they occur. This data will be reviewed quarterly to determine whether there has been a material reduction in any of the key product suitability metrics that would indicate that a review of this TMD may be necessary.



MOVE does not have knowledge of an individual's personal circumstances and does not provide personal advice including the consumer's objectives, financial situation and needs.

